

GPG2/GCP Quality Management and Performance Measurement System design workshop

Hosted by the Centre for Genetic Resources (CGN), the Netherlands
16-19 October 2007, Lunteren, The Netherlands

Objectives of the workshop:

- To agree on adequate measurement indicators for the performance of genebank operations, in particular for the development of a CGIAR performance measurement system for testing in 2008.
- To agree on procedures and approaches for the management and assessment of quality in research laboratories involved in GCP research

Expected outputs:

1. Review of background paper on overview of performance measurement and information systems currently in practice in the CGIAR
2. Shared experiences with quality management and performance measurement from different genebanks and laboratories, in the CGIAR and in national systems
3. Agreed preliminary performance measurement indicators for genebanks, and a proposal for performance measurement indicators documentation system for testing in 2008
4. Agreed approach to survey users among the GPG2 activities: objectives, key questions, targeted group and roles and responsibilities of the Activity Team
5. Planning with other GPG2 activities (public awareness, best practices, risk management)
6. Raise awareness of quality management and agree on procedures of assessment of quality for GCP research laboratories
7. Next steps to develop and test the performance indicators and plan of work

Summary programme

Day 1: Background to the workshop and introductions; what is quality management, what are performance indicators, what systems exist, what are the key functions and the key stakeholders and how they relate to quality management and performance measurement

Day 2: Lessons learned from other quality management and performance measurement experiences and application of lessons to the development of quality management and performance measurement systems

Day 3: Drafting a proposal for performance indicators for CGIAR genebanks to test in 2008 all day in working groups followed by presentation and discussion for consensus drawing. Discussion on specific experiences and possible approaches in the laboratory setting, proposals for GCP actions in 2008 to help improve quality management

Day 4: Action planning for indicators and discussion of other issues for the CGIAR genebanks. National systems representatives – NGB, IPK, USDA, NBPGR, SPGR – interactions with Dr Ehsan Dulloo on a knowledge base for best practice of genebank management. No programme for the laboratory group.